

Pathway to Net Zero - Airport Perspective

GTAA Operational Performance



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Palm Springs— EVS ANOMS User Forum

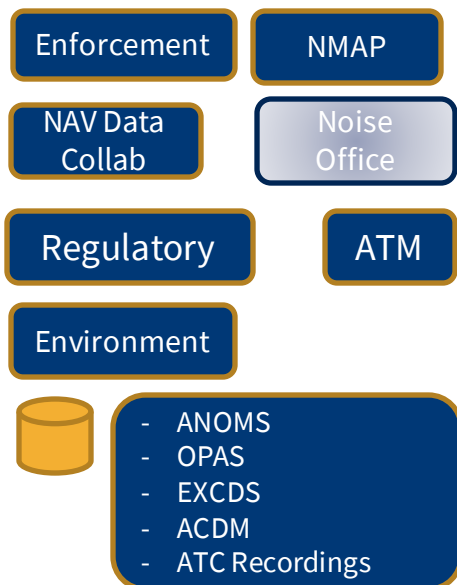
We are the Analytical + Data service delivery arm of Airport Operations

We support business owners with data to:

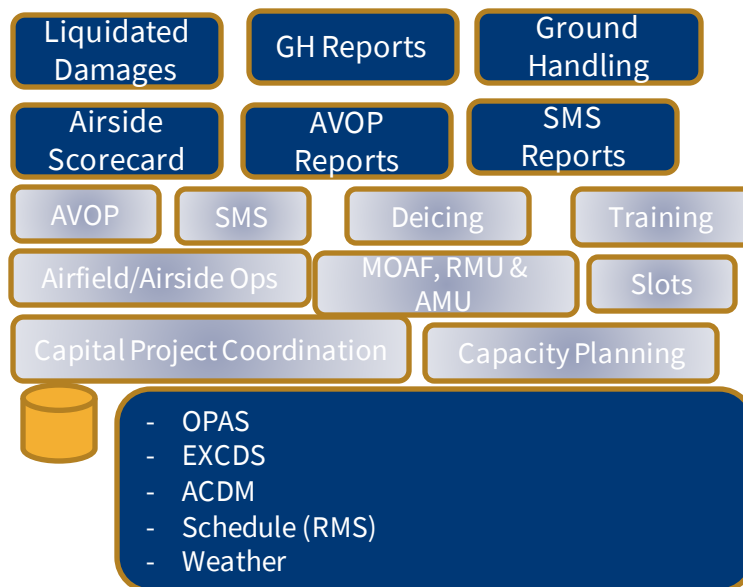
- ⌘ Make decisions
- ⌘ Develop strategies
- ⌘ Build business cases
- ⌘ Enforce agreements/regulations
- ⌘ Provide insight

GTAA Operational Performance

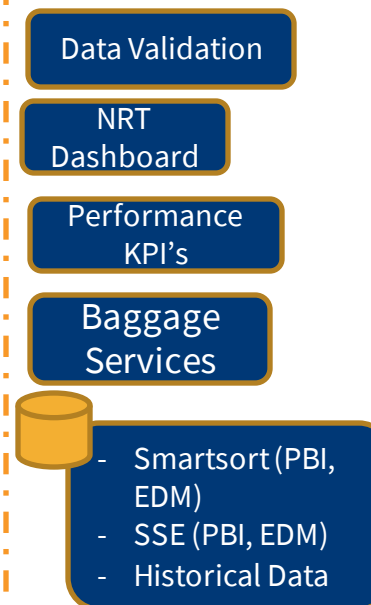
AIRSPACE



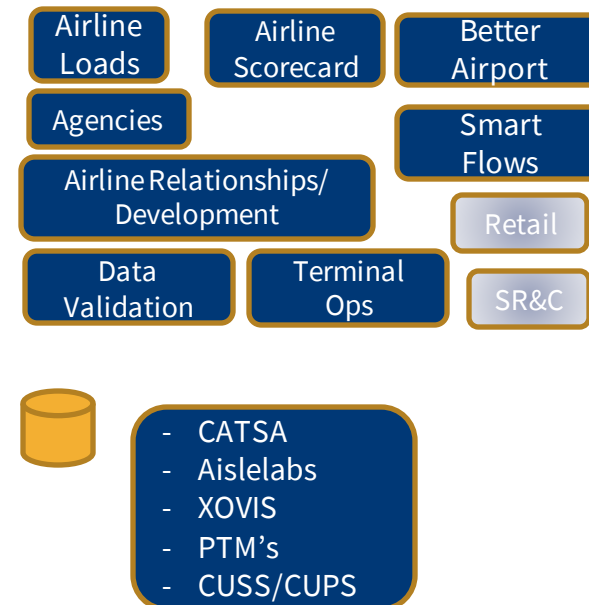
AIRSIDE



BAG



TERMINALS



Operational Dashboards, Scorecard (OEI, ET)

E-Team

Board

WHO WE SUPPORT

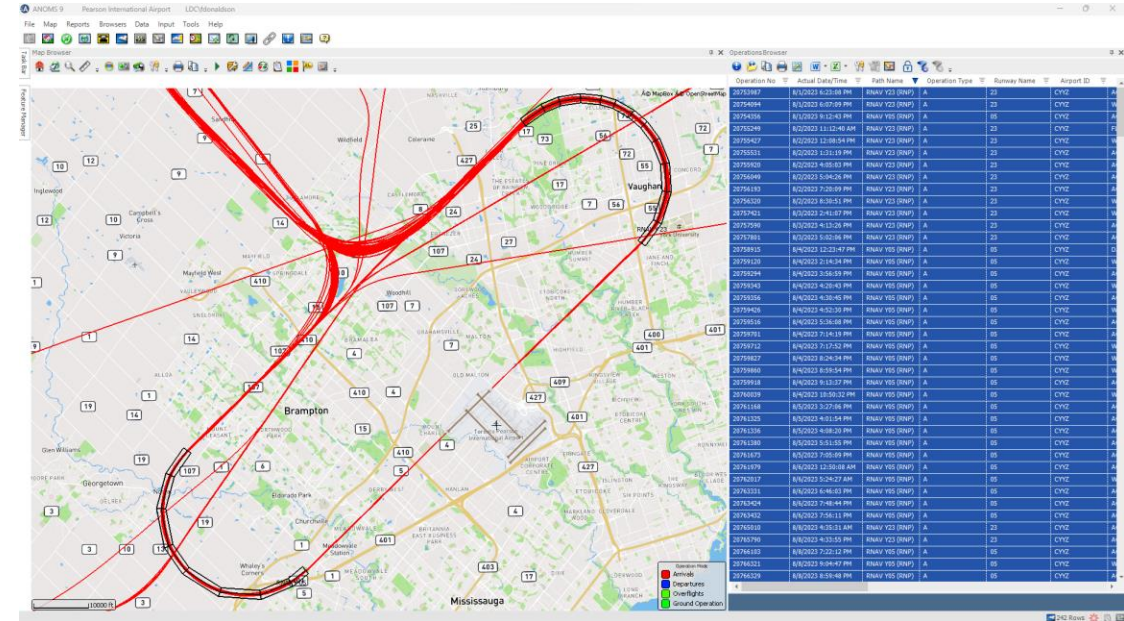
Achieving world-class performance, together.

- 🌀 The Pearson Standard is a shared path toward achieving a new standard of responsibility, performance and quality that benefits us all, with passenger experience and operational excellence at its core
- 🌀 Introduced in June 2023
- 🌀 Sets operational expectations through a new set of Rules and Standards
- 🌀 Requires data sharing for purposes involved in planning, invoicing and operational performance monitoring
- 🌀 Requires compliance with **operational performance requirements** and **Service Level Standards** set by the GTAA and posted in various documents, contracts, agreements, licenses and permits
- 🌀 <https://www.torontopearson.com/en/operators-at-pearson/the-pearson-standard>

The Pearson Standard

The GTAA uses ANOMS and OPAS to measure and report on Key Performance Indicators that can have impacts on both passenger experience and operational efficiencies:

- ✪ Aircraft Stationary Times
- ✪ Aircraft Gate Arrival Times
- ✪ Runway Occupancy Times
- ✪ Taxi In and Out Times
- ✪ Use of RNP AR Procedures
- ✪ Use of Quiet Hours Arrival Procedures
- ✪ Compliance with Arrival and Departure Noise Abatement Procedures



Measures

Work collaboratively to understand the current operation and challenges, support efficiency and throughput, and foster sustainable growth



GOALS

- 🌀 Produce joint performance metrics & analysis
- 🌀 Strengthen existing relationships
- 🌀 Exchange knowledge, tools & data
- 🌀 Develop actionable insights to share with the entire airport ecosystem



IMPACT

- 🌀 Consistent Metrics and Analysis
- 🌀 Transparent Working Relationships
- 🌀 Enhanced Industry Perspective
- 🌀 Provide actionable insights

GTAA & NAV CANADA Collaboration



Measuring Performance

- ⌘ Continue to identify priority focus areas to mitigate delay
- ⌘ Incorporate cross-organizational expertise to deepen understanding
- ⌘ Develop actionable insights to share with the entire airport ecosystem



Understanding Context

- ⌘ Reflect the changing aviation landscape
- ⌘ Explore impacts to the environment, communities, and system resilience



Building Connections

- ⌘ Partner with organizations across the industry
- ⌘ Build common ground to collaboratively analyze system-wide issues

GTAA & NAV CANADA Collaboration Next Steps



Questions?